

OUR TEAM

Our people are BOP Plumbing & Gas' most valuable resource and they pride themselves on providing a service that is professional and exceeds customer expectations. We are a great team of over 20 staff including highly skilled, qualified and experienced Plumbers, Gasfitters and Drainlayers.

“WE BELIEVE STRONGLY IN BUILDING UP THE PLUMBING, GASFITTING & DRAINLAYING INDUSTRY. THE ONLY WAY TO DO THIS IS TO MAKE SURE WE CONTINUE TO TRAIN APPRENTICES. AT PRESENT WE ARE CURRENTLY TRAINING 7 APPRENTICES INTO THE INDUSTRY.” – Sarah Jamieson

CORE VALUES

HONEST | We act with honesty and integrity in all areas of our business, whether that is with clients, stakeholders or staff.

PROFESSIONAL | We behave in a professional and mutually respectful manner to all we come in contact with. We walk and talk our brand and continually remind ourselves that we work in a professional company and we are a reflection of that company.

HAVE FUN | We have fun doing the job we love. Through good planning we are able to maintain a good work / life balance which is important to us.

ALWAYS LEARNING | We are curious and open so that we are continually growing, gaining knowledge and experience to be the best in our industry.



CONTACT

ROTORUA

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KAWERAU

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BOP PLUMBING & GAS

35+ years' experience - Rotorua and Bay of Plenty
FULLY CERTIFIED

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Welcome to BOP Plumbing & Gas. We are a family owned and operated business that has been servicing Rotorua and the Bay of Plenty for 35+ years.

Lead by Graham, Aaron and Sarah Jamieson, BOP Plumbing & Gas offer reliable and affordable Plumbing, Drainlaying and Gasfitting services.



OUR MISSION

Our mission is to deliver exceptional work that is designed and built to last. We pride ourselves on involving the client throughout the journey to ensure they are satisfied with the end result. We value the input of our team and know that their contribution is important to the success of our company.

“OUR VISION IS TO PROVIDE AN OPPORTUNITY FOR PEOPLE TO COME IN AND BE PART OF OUR FAMILY. WE’RE A FAMILY FOCUSED BUSINESS AND WE SUPPORT EACH OTHER - WE WANT TO SURROUND OURSELVES WITH PEOPLE WHO ARE NOT ONLY HIGHLY SKILLED AND KNOWLEDGEABLE BUT HAVE THE RIGHT ATTITUDE AND PUT PEOPLE FIRST.” - Sarah Jamieson

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We specialise in residential, commercial and maintenance with all work being carried out by qualified Plumbers, Gasfitters and Drainlayers.

All work is completed to code for your safety and protection, and we do not consider the job done until you are completely satisfied with the service.

OUR SERVICES



PLUMBING

Our expert team will work on anything from repairing a dripping tap right through to plumbing a new build house.



GASFITTING

We work on anything gas related from detecting gas leaks, repairs, heating, water heating, cooking, right through to the installation of appliances and certification.



DRAINLAYING

Our team install and provide solutions for all your sewer, stormwater systems and septic tank designs. We are equipped with the latest technology for clearing and inspecting drains with our drain camera.



SPOUTING

Our team install, repair and maintain spouting and downpipes.



GAS HEATING

We have a wide range of heating solutions, from central heating, space heating heat pumps or flame effect.



AIR CONDITIONING

We have a heat pump solution for every Kiwi home. Consistent cooling for hot summer days and comfort heating in the winter.



We are proud to offer a 24/7 emergency service. Our team will respond to your emergency in a fast and efficient manner.

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OUR GUARANTEE

1. WORKMANSHIP GUARANTEE

BOP Plumbing & Gas only employ the best when it comes to staff. When using our team of licenced Plumbers, Gasfitters and Drainlayers you can rest assured that the quality of workmanship will be of the highest quality. We guarantee all of our work as we stand behind our workmanship!

2. QUALITY MATERIALS

We use the very best materials available. We will never cut costs by using cheaper product that we do not trust. All of the products we supply, or use are NZ compliant, fit for purpose and have a manufacturer's warranty.

3. EXPERIENCED AND KNOWLEDGEABLE

We pride ourselves on offering solutions to any issues that may arise. We do in house training and external training to keep up to date. All work is done under the guidance of a certified technician.

4. COMMUNICATION

It is important to us that we create great relationships with our clients and ongoing communication is a big part of our guarantee. You will be kept up to date about any issues or unforeseen circumstances that arise. We understand that sometimes things do not go to plan and we are 100% committed to great communication and providing our clients with solutions rather than excuses.

5. CLEAN AND TIDY

No one likes to be left with a mess. We will leave your site clean and tidy when we have finished the job.

6. COSTING CHANGES

If you alter the scope of works or if there are unforeseen circumstances, we guarantee to keep you updated with any costing changes whether savings or additional costs – so there will be no nasty surprises when the bill arrives.

7. 24/7 EMERGENCY RESPONSE

When you call us during business hours we will answer, or if the lines are busy, we will call you straight back. When you email us, we will reply to your email within 12 hours. We provide you with a 24/7 availability for help and emergency advice.

8. MASTER PLUMBERS

We are members of the Master Plumbers Gasfitters and Drainlayers Association which provides extra protection to the consumer in the form of the Master Plumbers Guarantee. Being certified means that we are authorised to work in New Zealand, we are Quality Assured through audits of our business practices and our work is guaranteed!

9. MANUFACTURER'S WARRANTY

We ensure that all materials we use have a manufacturer's warranty so any faulty goods can be repaired or replaced within 12 months.

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